"911, what's your emergency?" words you hope you never hear.

For if you have to hear those words, there's bound to be great fear.

Perhaps you've fallen and have crawled to your phone,

Or there's an intruder in your house, when you're all alone.

Whatever the reason for calling 911, the person on the other end always stays calm.

They've trained for every situation; shootings, heart-attacks, and even bombs.

How sad the twin towers were attacked on September 11<sup>th</sup>,

Can you imagine how many 911 calls came in the very first seconds?

Now with GPS, you don't need to give your exact location,

Emergency personnel can be there with faster anticipation.

I think first responders are super awesome people,

And 911 operators always do the needful.